



Addendum B for #RFP-2025-001

GARBAGE AND REFUSE COLLECTION/DISPOSAL AND CURBSIDE RECYCLING SERVICE

Interrogatories Received by Town of Bowling Green

Question: Were you going to include the Commercial Cans as part of the RFP? If so, could you please give us the number of cans, sizes and frequencies? The bins you mentioned on Main Street where you were going to empty the trash into carts. Are you thinking about 4 additional 95-gallon carts for that? You had mentioned you would like a donation of 6-8cyd cans for your festival in October.

Answer: To clarify, the Town did not request a donation. In the pre-proposal conference, Town staff mentioned that cans had been donated for the event in the past by the Town’s refuse collection vendor. The commercial properties are included in the RFP. Below is a table with the requested information regarding cans, sizes, and frequency. The Town is not requesting any carts to assist with public cans on Main Street. The Town will manage that internally.

	C	D	E
1			
2	Qty	Size FL	Per Week
3	4	8yd FL	1
4	1	4yd FL	1
5	1	4yd FL	1
6	1	2yd FL	1
7	1	2yd FL	1
8	1	4yd FL	1
9	1	4yd FL	1
10	1	6yd FL	1
11	1	6yd FL	1
12	1	6yd FL	1
13	1	4yd FL	1
14	1	8yd FL	1
15	1	2yd FL	1
16	1	2yd FL	1
17	1	8yd FL	2
18	1	2yd FL	1
19	1	2yd FL	1
20	1	4yd FL	1
21	1	4yd FL	1
22	1	20yd RO	On Call
23	1	2yd FL	1

Question: Would the Town prefer that the vendor provide replacement cans or would Town staff prefer to continue doing that themselves?

Answer: The Town would like the vendor to execute that process moving forward.

Question: Will the Town continue to bill customers?

Answer: Yes.

Question: Will the Town continue to empty the 11 public cans on Main Street, or would the Town like the vendor to do this?

Answer: The Town will service the public cans.

Question: Have there been complaints regarding current services?

Answer: The Town continues to receive occasional complaints regarding missed pickups. The main aspect of the proposal which seeks to address this directly is the request for a route map to be submitted. The Town would also like complaint management to be addressed in the proposal.

Question: Is the Town seeking one operator for all customers, or is the Town open to contracting separately for commercial and residential customers as it has in the past?

Answer: The Town reserves the right to contract with a single vendor or multiple vendors.

Companies Represented at Pre-Proposal Conference (listed alphabetically):

- GFL Environmental
- Waste Management